



## **MARBLE ACCEPTANCE of LIABILITY WAIVER**

Marble, Onyx, Travertine, etc.... WILL etch when it comes into contact with an acidic substance.

- Most cleaners, citrus, tomatoes, vinegar, etc. are acidic in nature. When they come into contact with a polished marble surface, they will create an etched surface.
- Etching is a term used to describe the dulling of a surface. In this case it will be your marble countertop.
- Sealers will NOT prevent this from happening.
- The solution for acid etching is to have the countertop professionally polished.
- The only way to lessen the visibility of etching is to have a honed countertop. The marble will still etch. However, it will not be as noticeable.

Marble, Onyx, Travertine, etc.... DOES scratch easier than Granite or Quartzite.

- Marble is much softer than granite, so this means the marble WILL be more susceptible to scratches.
- The only way to remove scratches from your marble countertop is to have it professional polished. That is not always a guarantee the scratches can be removed.

Marble, Onyx, Travertine, etc.... are beautiful stones. They give a look that no other material can come close to duplicating. However, due to the ease of scratching and etching, it is NOT an ideal choice for countertops. Phoenix Stone will not warranty any scratching or etching on Marble, Onyx & Travertine, etc....

Marble, Onyx, Travertine, etc.... are natural stones, however, because you have selected a natural stone, Phoenix Stone, LLC. is not responsible for variations in the color and/or pattern in the material. Some natural stone materials, by nature, have small pits and fissures which are a signature that it is a natural product. These pits and fissures are not considered imperfections and Phoenix Stone, LLC will not be held liable for any repairs or replacement of countertops if this occurs.

### **ACCEPTANCE OF LIABILITY**

Your signature below states that you are fully aware of any problems that can arise from choosing Marble, Onyx, Travertine, etc.... and fully understand that there will be NO warranty claims in regard to scratching and/or etching.

**Customer Authorized Signature:** \_\_\_\_\_

**Customer Name (Printed):** \_\_\_\_\_ **Acceptance Date:** \_\_\_\_\_